# BUSINESS JOURNAL www.saintjoseph.com

Spring 2018



## Community Works Together to Form 2040 Plan Signing Day Held for Manufacturing Careers

St. Joseph BUSINESS JOURNAL	Spring 2018		2	
Top 10 Employers				
Mosaic Life Care	Health Services	4,072		
Triumph Foods, LLC	Meat Products	2,900		
School District of St. Joseph	Education	1.853		
139th Airlift Wing	Government	1,521	CT IOCEDU	
Boehringer Ingelheim Vetmedica,	Animal Pharmaceuticals	1,070	ST. JOSEPH	
Inc.			Economic Development Partnership	
American Family Insurance	Insurance	793		
Missouri Western State University	Education	757	Think Outside the Limits	
Wal-Mart	Department Store	740		
City of St. Joseph	Government	698	www.choosestjoseph.com	
Tyson Foods	Meat Products	670	and a second	

Demographics		Unemployment (April)			
Population	76,780	St. Joseph	3.6 percent		
Housing units	32,495	Missouri	3.6 percent		
Average family size	3	United States	3.9 percent		

## More business means more challenges. And more ways we can help.

At Commerce Bank, we know that as your company expands, new financial challenges arise. That's why we work with you to secure new equipment, streamline cash flow and finance real estate. That means you can get back to focusing on running a successful business.

816.236.5700 commercebank.com © 2018 Commerce Bancshares, Inc.



Challenge Accepted.

### Spring 2018

## **BUSINESS JOURNAL INDEX**

Economic Update
Imagine St. Joseph 2040: Forming a Plan to Better St. Joseph
Business Briefs
Legislators Wrap Up Session
St. Joseph Couple Turns Experiences Into Downtown Business7

## 2018 St. Joseph Chamber of Commerce **BOARD OF DIRECTORS**

Directors

		Directors
Chairman	Matt Robertson CliftonLarsonAllen	Scott Albers, Nor-Am Ice & Cold Storage Col. Ed Black, 139th Airlift Wing, Mo. Air National Guard
Chair-Elect	<b>J.L. Robertson</b> Rupp Funeral Home	Jody Carlson, Missouri American Water Brett Carolus, Hillyard Companies Rondale Dunn, American Family Insurance
Secretary/Treasurer	<b>Sarah DeGarmo</b> Rise by Design	Dr. Bernd Eichenmueller, Boehringer Ingelheim Vetmedica, Inc. Patti Eiman, First American Title Bill Falkner, City of St. Joseph
President/CEO	<b>R. Patt Lilly</b> St. Joseph Chamber of Commerce	Jennifer Kneib-Dixon, Fairway Independent Mortgage Corp. Todd Meierhoffer, Meierhoffer Funeral Home & Crematory Ronan Molloy, Innovation Stockyard

#### A publication of the St. Joseph Chamber of Commerce. Published June 16, 2018

Students Participate in Signing	g Day8
Downtown Digest	9
Small Business Matters	
Business Briefs	

Michael Pulido, Mosaic Life Care Tom Richmond, Altec Industries, Inc. Harry Roberts, Buchanan County Stet Schanze, Gray Manufacturing Co. Inc. Bill Severn, St. Joseph News-Press Martial Thevenot, Perka Building Frames by Business Logistics, Inc. **Don Tolly,** Don Tolly Insurance Agency Dr. Robert Vartabedian, Missouri Western State University Mark Woodbury, General Counsel, Polsinelli Corky Marguart, Past Chair, Commerce Bank Tammy O'Meara Chambers, Diplomats Club Representative, Keller Williams Real Estate Brandon Tritten, LEAD Representative, JB-LB Insurance

## **STAFF**



**Kristie Arthur** Director of Workforce Development arthur@saintjoseph.com 816.364.4113



**Shannon Jobes** Vice President, Administration jobes@saintjoseph.com 816.364.4111



**Kristi Bailey** Director of Communications & Marketing bailey@saintjoseph.com 816.364.4108



**Steve Johnston** Director of Community Alliance of Saint Joseph johnston@saintjoseph.com 816.364.4109



Mary Brown Programs Coordinator brown@saintjoseph.com 816.364.4102



Brad Lau Vice President, Economic Development blau@saintjoseph.com 816.364.4110



Membership Specialist greiner@saintjoseph.com 816.364.4103



**R. Patt Lilly** President & CEO plilly@saintjoseph.com 816.232.4485



Chamber of Commerce

3003 Frederick Ave. 816.232.4461 or 800.748.7856 816.364.4873 (fax) www.saintjoseph.com



Natalie Redmond Vice President, Membership redmond@saintjoseph.com 816.364.4107

#### St. Joseph BUSINESS JOURNAL

#### Spring 2018

## Imagine St. Joseph 2040: Forming a Plan To Better St. Joseph's Tomorrow



The St. Joseph Chamber of Commerce and the United Way of Greater St. Joseph are partnering to lead the community, businesses and non-profits through a visioning process to determine what residents want St. Joseph's future to look like and what steps need to be taken to achieve that future.

"This process is going to demand bravery, you can't just be nice," said Rebecca Ryan, a nationallyrecognized futurist and economist who will lead multi-month visioning process. Ryan kicked off the strategic foresight process at the Chamber Chairman's Breakfast on March 28, 2018.

She described how St. Joseph can get to a preferred future in March 2040. Ryan and her team at Next Generation Consulting study trends -- demographics, economic, environmental, urbanization, workforce mobility, technology,

Throughout a series of meetings and analysis, these areas have been identified as areas of concern (\*in alphabetical order):

- Actively engage community in a positive, proactive way
- Be proactive toward start-ups and existing businesses to stay and grow here
- "Better together" leverage and strengthen partnerships, e.g. pub-

education and others -- to help clients make informed decisions about how to plan their communities.

"In this competitive world, a community and its leadership must be willing to take on the difficult issues, understand and embrace the need for change and make the effort to be better. Doing the same thing will only keep us in the same place," said R. Patt Lilly, President and CEO of the St. Joseph Chamber of Commerce. "This planning process will provide the opportunity to create a preferred future and define the steps to get there."

Ryan encouraged the audience of more than 300 to close their eyes and think of the youngest person in their lives, and then imagine them 20 years in the future.

"We need to think about that beloved kid with every decision we make," she said. "Who is this city for and what do we stand for?"

She explained how generations are born in and grow up in various economic and political seasons. "Winter," which was plagued by the Great Recession, started in 2001 and is expected to end in 2020. Spring, which historically is a prosperous time, follows and it's time to get prepared.

"Much is expected of us," she said. "We must act with wisdom...We

lic/private/non-profit

- Communicate: transparency and trust
- Develop a first responder team to retain or retrain the newly unemployed
- Develop a reputation that values education and lifelong learning
- Emphasize downtown development – housing and business



Rebecca Ryan speaks at the Chairman's Breakfast, which kicked off the Imagine St. Joseph 2040 process. More than 500 people have been involved in forming the plan so far.

must know where we're going."

And that happens by looking to the future, analyzing trends and data and contemplating positive and negative disruptions. This process is strategic foresight, not strategic planning, which is largely based on the past.

"We must come together to make some serious decisions about our future and create action to better our community," said Kylee Strough, President of United Way of Greater St. Joseph. "The United Way is about helping people, and this initiative will do just that."

The Chairman's Breakfast, presented by Farmers State Bank,

- Engage community in crime prevention efforts
- Frame issues clearly with the public on critical and future issues
- Identify and develop strong new leaders
- Improve conditions for a thriving animal health industry
- Increase intergenerational mentoring

concluded Ryan's first trip to St. Joseph, which included meeting with many community groups. Additional meetings were held in April and May, with hundreds of community members participating.

Another session is planned for July 17 and a Facebook Live event is planned for July 16 at 6 p.m. Go to facebook.com/imagine2040 to participate in the Facebook Live event. To learn more about the process and the areas of concern that have been identified so far, visit imaginestjoseph2040.com.

- Invest in and improve infrastructure
- Make St. Joseph a place where people want to come and stay, e.g. livability
- Poverty intervention address root causes and best practices
- Support and encourage new and innovative ideas

## We Need Your Input!

What items in the list above should be the top priorities moving forward? What other issues concern you? Go to imaginestjoseph2040.com/getinvolved to complete a survey to help make changes for our future.

#### Spring 2018

## **BusinessBriefs**

### **MWSU Offers MBA Options**

Beginning in Fall 2018, Missouri Western's Craig School of Business is offering a 100 percent online MBA program. The online MBA is offered alongside the onsite MBA program, with both programs focused on applied academic instruction to enhance students' analytical and decision-making skills.

Both programs are AACSB International-accredited professional degree programs designed to provide students with a vehicle for launching or advancing their careers. Classes cover a variety of business areas, including accounting, marketing, finance and management, and are intended to meet the needs of both working professionals and recent graduates. Each degree is 30 credit hours.

The new online MBA offers a

General Business option, which includes seven core business classes and three courses focused on leadership, ethics and organizational behavior management. The program can be completed 100 percent online through sets of eight-week classes, designed for degree completion in one year.

Options for the onsite MBA include General Business as well as Enterprise Resource Planning, Forensic Accounting and Animal and Life Science.

Students interested in any of Missouri Western's MBA programs can contact the Program Director at mba@ missouriwestern.edu or check it out at missouriwestern.edu/mba.

### Salisbury Has New Position

Tom Salisbury was appointed on Jan. 6, as the Regional Administrator

When looking to invest in commercial real estate,



for SBA's Region VII states of Missouri, Kansas, Nebraska and Iowa.

Previously, Salisbury worked in Kansas City as the small business liaison for U.S. Sen. Roy Blunt (R-MO). Prior to that he spent the majority of his career since 1983 in the lending industry, most recently as a Vice President and Manager of Correspondent Banking with UMB Bank. N.A.

Salisbury will administer the delivery of SBA federal programs and services by Region VII's five district offices, with locations in Wichita,

Kansas; Omaha, Nebraska; Des Moines, Iowa; Kansas City, Missouri and St. Louis, Missouri.

These SBA offices provide program training and support to hundreds of SBA participating program lender institutions and SBA-financed microlenders, who loan federally guaranteed capital to small businesses. Additionally, the SBA oversees more than 85 grantee resource partner sites within the region, which provide free or low cost small business counseling, training and mentoring services. These include the services of Small Business Development Centers, Women's Business Centers, a Veterans Business Resource Center and SCORE Mentor chapters. In addition, SBA district offices teach small businesses how to participate in federal contracting opportunities and administer the 8(a) federal contracting program.







752-8235



Lonnie Bass



We are a team of dedicated commercial real estate

Your Best Interest is our only business...

Laura Wyeth, 387-6899 Tara Horn Lynne Stover, 262-7787 261-3338



Larry Buck 351-9369





COMMERCIAL DIVISION

BERKSHIRE

HATHAWAY

HomeServices



294-0880

Stein & Summers

**Real Estate** 



Jim Wolfe 573-205-9280



Adam Stein, CCIM Broker/Owner 248-6821

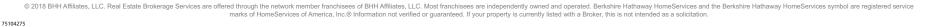


professionals delivering superior results for our clients. Ray Sisson, CCIM

Director of **Commercial Services** 390-7478

816-232-2000 | www.bhhsstein.com | 1007 E St Maartens Dr. St. Joseph, MO

Good For Your Business



## **Legislators Wrap Up Session**



In what has become a tradition for the St. Joseph Chamber of Commerce, state legislators were invited to speak at a Public Affairs Coffee to summarize the wins and losses of the legislative session. However, the event on June 8 was a little different than most because two of the speakers had reached their term limits.

Both Sen. Dr. Rob Schaaf and Rep. Pat Conway cannot run for reelection and were feeling the freedom that comes along without re-election stress and discussed the perks of things like never having to throw parade candy again.

"I feel like a soldier would feel about war," Schaaf said. "I don't have to go back."

He said in his time in Jefferson City, he found it more important to stop bad legislation than to make lots of new laws.

"They call me Dr. No for a reason," he said.

Conway said that being in the minority party was consistently difficult in the House. He said of all the bills passed this session, only three were from Democrats and two of those, he thought, were naming bridges.

For the years to come he said, "I think we should try to centralize our line of thoughts so there's more compromise. When there's a super majority in both the House and Senate, things can happen too quickly. Government is supposed to move slowly for a reason."

He said more thought and debate should go into legislation.

"There was an incredible amount of things passed on the last day," he said.

Schaaf gave himself and the Legislature overall a D for the session. He said he didn't get enough bad legislation stopped and the Legislature didn't do enough for its real constituents, the people.

"Ask yourself, are the elected officials protecting water, electric and phone companies, or the people?" he asked.

Sen. Dan Hegeman, who can run for office again, disagreed with Schaaf.

"I think we did a pretty good job," he said.

He said they were able to restore funding for education, particularly higher education. He personally led the effort to cut historic tax credits, which wasn't 100 percent supported by audience members. Previously, \$140 million in tax credits were available. That number was reduced to \$90 million, with an additional \$30 million approved for enterprise zones, or projects in high-poverty areas.

"Historic tax credits are needed, but we have to compare them with other needs," he said.

Conway offered a bit of solemn advice for those seeking office (many candidates were in attendance). In the last eight years, he saw suicides of office holders and key staff, high-ranking officials have to step down and the governor being on the brink of impeachment.

"If you're going to run for office, throw your phone away today," he said.

R. Patt Lilly, president and CEO of the St. Joseph Chamber of Commerce, thanked the men for their time serving our state and thanked all the candidates in attendance for running for office.

Reps. Delus Johnson and Galen Higdon, who have also reached their term limits and were unable to attend. Public Affairs Coffees are presented by Cochran, Head Vick & Co. P.C. **Altec** 

Proudly Serving For Over 88 Years (40+ in St. Joseph)

## 2106 SOUTH RIVERSIDE ROAD ST. JOSEPH, MO 64507

816.364.2244



www.altec.com

### St. Joseph BUSINESS JOURNAL

Spring 2018

## St. Joseph Couple Turns Experiences Into New Downtown Business

by Karen Hinde



inventory is influenced a great deal by the Modlins' global travels, the essence of the store is inspired by a deep love of our local community. Born and raised in

Usually, people take vacations from their business, but for local couple Patrick and Terri Modlin, their vacations have created their business. During their years of corporate work, the Modlins used their vacation time to travel the world; and when they retired, all that travel inspired an idea.

Felix Street Gourmet is their way of bringing the world to downtown St. Joseph. If you're curious what locals are dining on in Tuscany or Paris, or you're wondering what a good German beer would taste like with what's on your grill this weekend, Felix Street Gourmet provides tasty, unique answers.

Felix Street Gourmet is a gourmet specialty shop combining global selections of wines, spirits, and foods with unmatched service to help you find the perfect items for cooking, entertaining, or giving gifts. While the Northwest Missouri, both Pat and Terri are passionate about the revitalization of downtown St. Joseph and seeing people in our town enjoy a quality of life that reflects the history and sense of community that makes St. Joseph great. They have taken great care to restore their downtown space.

"When we uncovered local history literally painted on the old brick walls during construction, we were excited to incorporate it into the new decor," said Pat Modlin.

With different opportunities to explore wines, cheeses, chocolates, and various pairings and cooking advice, Felix Street Gourmet's vision is to gather people for memorable experiences that enhance our local way of life and deepen the relational ties that come from shared discovery.

A short drive to Felix Street Gourmet will send adventuresome foodies on a far-flung journey where they can taste, smell, touch, and experience new cultures with the added benefit of expert advice and service. Customers will find an everchanging selection of items not available anywhere else in Northwest Missouri. Products ranging from wines and spirits to cured meats and specialty cheeses, sauces, spices, oils, dry goods, and delectable sweets can be selected as part of thoughtful, individualized gift baskets, picnic bags, and charcuterie plates.

Customers can stop in for grab-and-go goodies or spend time learning about and finding all the perfect elements for entertaining friends and family.

Felix Street Gourmet will add special benefits to those who utilize the beautifully restored loft space, Room 108, located just upstairs. Also owned by the Modlins, Room 108 is an elegant, creative, comfortable event space that can be rented by individuals and businesses to gather with friends, family, and business associates for personalized, beautifully crafted experiences. Room 108 also offers a private club open to both individual and business membership with many perks and opportunities for socializing, entertaining, working, and experiencing new tastes and cultures.



Pat and Terri Modlin have opened Felix Street Gourmet downtown, offering foods from around the globe.

Along with such amenities as the one-of-a-kind rooftop deck, curated custom art, and the beautifully designed bar and demonstration kitchen, Room 108 can partner with Felix Street Gourmet to artfully design memorable parties, meetings, and social events.

Felix Street Gourmet is now open Tuesday through Friday 11 a.m. to 6 p.m., and Saturday 10 a.m. to 2 p.m. The storefront is located at 722 Felix St. in historic downtown St. Joseph, and you can visit the website at felixstreetgourmet.com.

## -BusinessBrief

### **Tipple Hill Releases Rare Wine**

Locally grown in St. Joseph, Liechti Family Farms is the first Missouri vineyard to cultivate the cold hardy Petite Pearl grape. Mostly grown in the northern states of Minnesota, Wisconsin, & Iowa, this newly developed grape is a promising up & coming wine grape varietal. Petite Pearl was developed in Minnesota and is said to have outstanding hardiness, good disease resistance, and excellent potential for making good-quality wine.

Tipple Hill Winery of Easton, Mo., is among just a few wineries in the country, and the only one in the State of Missouri, to commercially produce a Petite Pearl wine. Petite Pearl wine has a dark garnet color and is described as a wine with a complexity in aroma and flavor with soft midmouth tannins. Petite Pearl has been described as an elegant dark red dry wine.

As the winemaker, Daniel McLaughlin, explains it: "Compared with other cold-hardy red grapes, Petite Pearl has a more balanced chemical makeup with lower acidity and higher tannin levels. I am very excited about the potential for the Petite Pearl wine Our Petite Pearl was aged for 15 months with French Oak and offers great aging potential."

Tipple Hill Winery & Vineyard is honored to be the first Missouri winery to bring the Petite Pearl to market.

## **Students Participate in Signing Day**



The St. Joseph School District, with the support of the Chamber of Commerce, recently celebrated the new Registered Apprenticeship Program with a signing for the first group of apprentices at Hillyard Technical Center.

Twelve students and their parents, along with the four local companies, signed a letter of agreement to join the apprenticeship programs in the St. Joseph manufacturing community.

Industry partners included Lifeline Foods, Triumph Foods, I&M Machine and Fabrication and Reardon Machine Co. in St Joseph.

A grant from the Missouri Department of Labor provides additional support for the program, which is the second registered apprentice program in the state. The program was open to students in Northwest Missouri, who had the opportunity to tour job sites and learn about the employers, then complete an application and interview process before being chosen for the apprenticeships.

Apprenticeships will be in machining, welding and industrial maintenance. These students will begin their apprenticeships junior year with job shadowing throughout the school year, will continue the apprenticeships senior year with onthe-job training and complete the apprenticeships during their first year out of high school.

## **BusinessBriefs**

## Offsite Image Management Featured In Article

OffSite Image Management, Inc., was recently included in a magazine article for ITNonline, a leading national publication for the information technology industry.

Titled "Enterprise Imaging to Account for 27 Percent of Imaging Market," OffSite was included in a comparison chart highlighting the best imaging technology providers across the country. Offsite's solutions for radiological imaging, including viewers, workflow, PACS dashboarding and archiving are listed among national full-scale organizations because they meet new industry standards and criteria. Read the article and link to the comparison chart here: https://www. itnonline.com/article/enterpriseimaging-account-27-percent-imagingmarket

### Radisson Hotel Changes Name

On May 3, 2018, the Radisson Hotel St. Joseph entered a new franchise agreement with RLH Corporation and is now Red Lion Hotel St. Joseph. Red Lion Hotels are focused on friendly service and unique local flair.

"We look forward to our new relationship with Red Lion and the exciting enhancements yet to come," said Marcy LaLonde, General Manager.



AL J. MUELI

DESIGN/BUILD CONSTRUCTIO



## Together, with integrity and EXPERTISE in DESIGN & BUILD CONSTRUCTION

## aljmueller.com

(816) 233-6055 (816) 233-3209 Fax 1305 S. 59th Street, St. Joseph, MO 64507

### Spring 2018

## Information and photos provided by the St. Joseph Downtown Partnership



### Sounds of Summer Schedule

The St. Joseph Downtown Association is proud to host St. Joseph's most popular Friday free outdoor concert series, Sounds of Summer from 5 to 9:30 p.m. Last year, planners added an opening act at the concessions building prior to the main stage band at the gazebo at Coleman Hawkins Park at Felix Street Square. Sunshine Electronic Display is the presenting sponsor of the series again this year. Once again the series offers a solid line-up of bands sure to entertain every week!

June 22nd – Opening Act: Tom Mayfield & Scott Brunette, Russell Gummelt on bagpipes Main Stage: Flannigan's Right Hook High Energy, Irish-Infused Rock The Ancient Order of Hibernian's will be hosting the Celtic Street Faire in conjunction with Sounds of Summer. This event will celebrate Irish Heritage and offer wine, beer and alcohol tastings in addition to great Irish entertainment!

#### June 29 –

Opening Act: Stephanie Gummelt and Bill Hoffman Main Stage: Under the

Influence

This popular electric group will entertain you with rock hits from the 70s, 80s and more! July 13 – Opening Act: Kalani

Main Stage: The Motors This band plays an eclectic mix of rock, blues, country and american classics.

**July 20** – Opening Act: Brent Isom Main Stage: Royal Absinthe Company Rock, metal and favorite tunes.

July 27 – Opening Act: Odd Benders Main Stage: Swift Kik

Kik it with the best in classic rock. **Aug. 3** – Opening Act: Shitty Beatles Main Stage: B.O.C.C. St. Joseph's own totally 80s rock and

pop band.

### **Imagine 11 Concert Series**

Entertainment is plentiful downtown as the Imagine 11 Concert Series continues on Sunday nights from 6 to 8:30 p.m. The following is this year's lineup:

**June 17**– Opening Act: Brent Isom Headliner: 5 Star Jazz Band

June 24: Opening Act: Open Mic Headliner: Lyin' Eyes July 1 – Opening Act: Tom Keller Headliner: Under the Big Oak Tree July 8 – Opening Act: Restoration Band Headliner: The Center State

July 15 – Opening Act: Jerry Rodriguez Headliner: Wildwood July 22 – Opening Act: Stephanie Gummelt Headliner: Bill Hoffman and the Firebabies July 29 – Opening Act: Roger Price Headliner: Valentine & The Knights Aug. 5 – Opening Act: Phil Vandel Headliner: Atlantic Express

**Aug. 12** – Opening Act: Shawn Minter

### Headliner: Soca Juke Box

#### New Sculpture Art Displayed

Once again, an eclectic mix of new sculpture art is on display downtown.

The walking tour of the sculptures features the work of artists from across the country. All sculptures are owned by the artists and loaned to the sculpture walk for one year.

Organized and sponsored by the Allied Arts Council, the project expenses are covered by in-kind services and private funds generated by sponsorships and marketing investments.



Due to a partnership with Buchanan County, two new sculptures will be added to the permanent collection this year. The bronze statue "Stand by the Flag" by artists Lee Leuning & Sherri Treeby will be on display at the Buchanan Count Courthouse and the forged steel statue "A Bird May Love a Fish, but Where Would They Live?" by Stacey Rathert will remain on display at Mosaic Life Care's parking lot at Seventh and Edmond. Eight sculptures are now on permanent display downtown.

Patrons are encouraged to pick up a brochure and tour the new sculptures. Once complete, they can vote for their favorite. The winner will be given the "People's Choice" award at the end of January. Group tours are also available by calling the Allied Arts Office at 816-233-0231.

## JA Gets Support From CLA

Junior Achievement of Greater Kansas City (JAKC) has been awarded a generous grant from the CliftonLarsonAllen (CLA) Foundation to support programs in financial education, work readiness, and entrepreneurship in the Kansas City metro, Northwest Missouri, and St. Joseph areas.

This is the first award for JAKC from the CLAFoundation which has a mission to connect networks, advance work readiness, and create career opportunities. It is projected that this grant will reach over 24,000 students in grades K-12.

"We are honored to receive such a generous gift from the CliftonLarsonAllen Foundation," said JAKC president and CEO, Megan Sturges. "Because of this funding support, we will be able to reach even more students in St. Joseph and Kansas City with programs that show students how money, careers, and business ownership work and prepare them for a successful future beyond the classoom."

nessbri

## **SmallBusinessMatters**

## The Business Model Canvas: A Global Standard



Every day organizations are creating new products and services for their customers. Unfortunately, customers don't care about seven out of 10 of those innovations, according to Strategyzer.com.

However, there is a tool that is being used globally by millions of businesses of all sizes and in all industries to visualize, design, and test if and how you create value for your customers, before you take that product or service to market. It's called the Business Model Canvas (BMC).

The BMC is a visual chart displaying the nine building blocks



Serving residential homeowners and commercial businesses since 1961.

## Driveways - Parking Lots - Anything Asphalt

Services provided include: Asphalt paving and repair Resurfacing Sealcoating Crack Repair Line Striping ADA Compliance Drainage Improvements 901 Jules St. - St.

Ben's Asphalt, Inc. is celebrating over 50 years of service dating back to 1961. Starting out in California, the company has expanded and now we find ourselves new to the St. Joseph area. We would like to extend our gratitude and thanks to the community for the amazingly warm welcome we have already received. We look forward to being a part of the community and serving YOU!

Thank you. Erik Benson, Mid-West Division

901 Jules St. - St. Joseph MO, 64501 bensasphalt.com - FREE ESTIMATES - 816-259-5140 of an organization's plan to create, deliver and capture value for the entity's successful operation. The nine elements of the BMC are key partners, key activities, key resources, the value proposition, customer relationships, channels, customer segments, cost structure, and revenue streams.

To help illustrate the BMC, let's pretend we're a chic coffee shop and give illustrative examples of each element of the nine building blocks with that in mind.

1. Customer Segments: All the people and/or organizations for which you are creating value which includes users and customers.

o Example for coffee shop: Home and office clients

2. Customer Relationships: Outlines the type of relationship you're establishing with your customers. How do you stay top of

#### mind?

o Example for coffee shop: Product advertisement on TV and streets, loyalty cards

3. Channels: Shows which touchpoints you are interacting with customers and delivering value.

o Example for coffee shop: Supermarket retailers, official coffee shops, vending machines

4. Value Proposition: Each customer segment has a unique value proposition which is the bundle of products and services that create value for your customers. What problem or challenge are you solving for the customer?

o Example for coffee shop: Unique coffee, fast coffee, quality coffee, a place to hang-out with friends and/or a place to work

5. Revenue Streams: Makes clear how and for which pricing mechanisms the business model is



capturing value.

o Example for coffee shop: Customers purchasing each item inside the shop

6. Key Resources: Shows which assets are indispensable in your business model; your infrastructure.o Example for coffee shop: People

(HR), bottling and packaging plants 7. Key Activities: Shows which things you really need to be able to perform well.

o Example for coffee shop: Marketing, production management, R&D, cleaning

8. Key Partners: Shows who can help you leverage your business model.

o Example for coffee shop: Coffee growers, coffee machine makers9. Cost Structure: Once you know your business model's infrastructure, you can determine costs.

o Example for coffee shop: Inventory of coffee and milk, lease of the building, payroll, and marketing

The middle column titled, Value Proposition, ties both sides of the canvas together and is the key to any organization's success. If you're

not helping customers with some functional, social or emotional concern, solving a problem for the customer, and creating a positive outcome or results, then you'll fall into that seven out of 10 category where your new product or service fails because it doesn't bring a wanted value to the customer. The BMC is meant to be a tool that is cyclical so that you analyze, design, and test (via target market interviews and other methods) your new product or service over and over until you find the right fit (a.k.a. value) for you customer segment. Once you have the right fit, then you take your product or service to market, knowing already that it will be a success. The methodology works.

For more information contact your local Small Business & Technology Development Center. This article is written by Director Rebecca Lobina, lobina@

nwmissouri.edu



## Griffons4Hire: We're Here to Help

Missouri Western's Career Development Center is making it easier for employers to find employees, thanks to a makeover of its Griffons4Hire online career management portal last month.

Dr. Vincent Bowhay said he and his staff have worked to make the site more user-friendly and intuitive for both employers seeking new hires and students and alumni who are looking for jobs. That included a mobile-friendly version, as well.

"We tried to remove any barriers to the success of connecting employees and employers," he said.

Employers are invited to post job openings for free on the site, and they can arrange for on-campus interviews or information sessions.

"As liaisons between the university and the workplace, our goal is to assist employers with easy access to current students, recent graduates, and experienced alumni who are seeking new career opportunities," Dr. Bowhay said. He noted that Griffons4Hire is a "one-stop shop" for students, alumni, and employers. The center's website also offers several resources, including interview and resume tips and access to CareerSpots career tips. It also includes over 100 free careerreadiness videos to help students and alumni gain skills needed to achieve career success.

"Missouri Western students are ready for hire, and they have the skills employers need to be successful in on-campus, part-time, and full-time employment," he said.

Dr. Bowhay said he has been visiting with several employers in the community to find out what their needs are and how Missouri Western can meet those needs, and he would like to meet more business leaders. "Partnerships with the community is how we want to operate. That is key."

For more information, go to missoutiwestern.edu/ careerdevelopment

## **Griffons mean business!**

Check out our undergraduate and graduate programs to launch or advance your career:

On*line MBA* 

• 100% online

General Business

#### Graduate

#### On*site MBA*

- General Business
- Forensic Accounting
- Enterprise Resource Planning
- Animal and Life Science

#### **Undergraduate**

- Accounting
- Finance
- Management 3 new concentrations:
  - General Business
  - HR Management
  - Entrepreneurship
- Marketing
- Supply Chain Management



### For more information:

missouriwestern.edu/business | business@missouriwestern.edu | (816) 271-4338

## **BusinessBriefs**

## St. Joseph Among Most Tax Friendly in Missouri for Retirees

In its fourth annual study, SmartAsset analyzed sales, property, income, fuel and Social Security tax data to rank locations on how friendly they are for retirees. To compare the cities in the study, it looked at a hypothetical retiree who receives \$50,000 in income. The table below shows which cities lead Missouri in retirement tax friendliness. St. Joseph is No. 3.

Rank	City	Income Tax Paid	Property Tax Paid	Sales Tax Paid	Fuel Tax Paid	Social Security Taxed?	Retirement Tax Friendliness Index
1	St. Robert	\$5,456	.71%	\$659	\$204	Taxed	75.98
2	Murphy	\$5,456	.89%	\$659	\$274	Taxed	72.44
3	St. Joseph	\$5,456	.95%	\$659	\$247	Taxed	72.33

## AgriLabs Develops Master Seeds for Vaccines

AgriLabs has developed a set of master seeds for replication-deficient human adenovirus vector that expresses select genes for several different serotypes of foot-and-mouth disease virus (FMDV).

Although existing FMD vaccines are available in the U.S. and elsewhere, these new seeds are the first to use a live adenovirus as a vector for select genes from FMD virus. This new technology allows FMD vaccines to be made without the biosecurity hazard of having actual FMD virus in a U.S. manufacturing facility.

"We know that infecting animals with a weakened or attenuated version of an infectious agent generally produces a better immune response than inactivated antigens," says Dr. Tim Miller, chief scientific officer of AgriLabs. "However, in the case of FMD, the risk of producing a harmful infection in vaccinated animals has prevented the industry from developing a live attenuated vaccine."

Now, by integrating select genes from the FMD virus into an adenovirus vector, causing it to produce proteins related to an FMD infection, this technology allows for both the efficacy of a live attenuated vaccine and the safety of existing subunit or inactivated antigen-based vaccines.

Benchmark Biolabs, a subsidiary of AgriLabs, received funding from the U.S. Department of Homeland Security Science & Technology Directorate, contract HSHQDC-12-C-00127, to develop the new vaccines.

75104272

## Local Services supported by National Resources

CBIZ

CBIZ Insurance Services, Inc.

Property & Casualty Insurance Services | Employee Benefits Accounting | Payroll & HR Services | Executive Recruiting